

MUSTER INFORMATION AND GUIDELINES
ACC 13th National Muster
Surfside Holiday Park
14th – 20th October 2019

Arrivals & Departure

You are encouraged to arrive BEFORE the Muster commences. Come early to enjoy what the Shipwreck Coast has to offer. This will give you the opportunity to explore.

The Surfside Holiday Park will be open for muster attendees from Monday 7th October. Muster registrations will occur from 9.00am Friday 11th October 2019

Note: ALL Bookings for the Park for the National Muster must go through the ACC National Muster booking office.

Members who plan to arrive before the muster commences, and those staying after the Sunday closing should book their additional days through the ACC booking office, as we have organised a special daily rate that will be cheaper than the normal rate. Booking through the ACC booking office will save you money. To help avoid confusion the Park will not take direct bookings for the duration of the muster.

On arrival you will be greeted by ACC members at the entrance to the Holiday Park and will be assisted with parking, if required. After you have setup, check in at the Muster Office located in Cabin 2 (beside the entrance road) to register and receive your Information Pack and Badges

It should be noted that all vans should be parked on their site, with the tow hitch pointing out toward the road.

Note: At National Musters, members are sited randomly, not by branch affiliation.

Muster Venue & Facilities:

The Surfside Holiday Park is located at:

120 Pertobe Road

Warrnambool, Vic.

www.surfside.com.au

All sites are reasonably level and are fully serviced as expected in a caravan park.

There are adequate toilet facilities on site, including disabled and family suites. Thanks to the 'I am Warrnambool' (City Council) your space will be 1 ½ sites giving you a convenient place to park your car and enough room to spread out and not feel cramped.

Each RV should bring the following:

- 240V power lead.
- Drinking water connection hose.
- Sullage drain hose

Full laundry facilities and a dump point are on site.

Tagalongs:

It is requested that branches who are arranging tagalongs to the National Muster, schedule their arrival at Warrnambool no later than Sunday 13th October.

Marshalling and Registration Office Hours will be:

- Friday 11th October – 9.00am to 3.00pm.
- Saturday 12th October – 9.00am to 3.00pm.
- Sunday 13th October – 9.00am to 3.00pm.
- Monday 14th October – 1.00pm to 2.30pm.

If arriving outside of these times: Contact: Terry Hawkins on 0417 556 112

Emergency and First Aid:

The designated first aid room will be the Holiday Park office. There is also **an after-hours emergency phone** located adjacent to the Holiday Park reception door, to contact management. Please NOTE this phone is for emergency/breakdown use only. Upon arrival you will be advised of the location of the Emergency Muster Point.

Special Dietary Requirements:

We will do our best to cater for members with food allergies (Gluten / Wheat free, Lactose, seafood etc).

Special dietary requirements should be notified on your registration form. If we are unable to cater for your allergy or food intolerance we will personally notify you to see if we can find a solution.

Registration Close:

Registrations close on 31 August 2019. Registrations received after the closing date 31st August, 2019 will be considered on availability of sites.

Payment:

In order to assist with muster planning and the bookings for meals and activities at the muster, it is a requirement that all muster fees are prepaid at the time of registration. However, should you be unable to pay your fees in full at the time of registration, please contact the ACC Secretary, Phone: 1800 734 493.

Cancellations & Refunds:

Where a member requests cancellation, refunds will be applied in the following manner:

Registration Fee – Non-Refundable

Cancellation received by 14th September 2019, the refund will be monies paid, **less** registration fee.

Cancellation received after 14th September 2019, the refund will be monies paid, **less** registration fee and any monies the Club has been required to prepay.

All cancellation requests **must** be forwarded in writing to the ACC Secretary **before 31st October 2019.**

Applications received after this date will not be considered unless there are exceptional circumstances. In exceptional circumstances a written application for refund detailing the exceptional circumstance may be considered by your Board.

Registration Fee:

A registration fee of \$40.00 is charged per person. This fee covers licencing, administration costs, hire of equipment, entertainment and activities included at the muster.

Badges:

National Muster Badges will be provided in your Information Pack and should be worn at all times. In addition, Branch badges may also be worn. You will need to provide your own lanyard for badges. All Members are encouraged to wear their National Muster Badge outside the Holiday Park, to promote the ACC and participate in the special offers that will be made available by vendors throughout the town.

Portable Cookers:

All portable butane type cookers used within the caravan park must be of an authorised manufacture. Banned portable cookers will not be allowed. ALL open fires are banned on site.

Pets:

The Surfside Holiday Park is pet friendly. You are welcome to bring your pets; however, the Holiday Park Rules and the following ACC Pet Policy, must be adhered to.

1. When outside your RV at the Muster venue all pets must be restrained on a short leash (no longer than 2 metres) or in a cage at all times.
2. Owners must clean up after pets.
3. Pets are not permitted in areas where food is prepared or served.
4. Pets are not permitted at indoor group gatherings or meetings.
5. Pets must not be a nuisance to any other guests at the Muster site.
6. Pets must not be left unattended either inside or outside your RV if they have a tendency to bark, squawk etc. and disturb the peace.
7. Dogs that have a tendency to snap or bite should be muzzled when in public.
8. Pet owners agree to take full responsibility for any personal injury or damages caused by their pets whilst inside the Muster venue and agree to pay for any claims for compensation or damages incurred in relation to their pet's activities.
9. Dogs that are permitted by Legislation, accredited and defined under a law of each Australian State or Territory are exempt from points 3 and 4 above.
10. Any complaints regarding pet behaviour should be directed to the Muster Office.

Dog Off Leash Area:

There are various dog "off leash" areas within Warrnambool.

Maps and directions to dog off leash areas will be supplied at registration to members travelling with dogs.

Please note: The Lake Pertobe playground area across the road from the park is a NO DOGS allowed area (even if on lead).

Dog Boarding Kennels:

There are several in the area, contact details can be supplied

Trading & Selling of Wares:

Members will not be permitted to setup stalls independently to sell their goods and/or services at the muster. For members wishing to trade or provide services, the following avenues will be available to do so:

- A Market Day will be conducted on Sunday 13th Oct. for ACC members and outside vendors, to be located in the Marquee.
- Come and Share/Trade Show on Thursday 17th Oct. in the Marquee.

Important information/Definitions:

Mess Kit: This essential kit consists of the plate, bowl and cutlery you will need to eat the meal. As always, when asked to BYO mess kit, don't forget your drink and glass.

Bus Stop: Will be near the marquee. Exact location will be supplied on arrival at the Muster Office.

Lifesaving Club / SLC: This is the local Surf Lifesaving Club. Walk toward the Holiday Park office, turn left and take the path up the hill, through the gate. Take the internal stairs to the hall. Look for the sign on the door. This building does not have a ramp or lift.

F'Staff Hill: Abbreviated form of Flagstaff Hill Maritime Museum. Look up the hill from the Holiday Park. Excellent parking, or just stroll up the hill and turn right.

Bowls Club: City Memorial Bowls Club. Address will be on tickets in your Welcome Pack.

Wannon: Wannon Rooms, Warrnambool Greyhound Racing Track – Showgrounds. Again, the address will be on your tickets.

Emmanuel: Emmanuel College Warrnambool. The venue for our Dinner Dance.

Activities:**Market / Food truck festival:**

The chance for members to sell their wares at a mini market in the Marquee. A variety of food vendors will be on-site until dinner.

Movie night - Oddball:

Gather in the Marquee to watch the story of the beginnings of the Maremma Dog Project, saving the local Penguin colony.

Charity Afternoon Tea:

Guest speaker Dedy Friebe OAM will talk about the work of the Food Share Program in Warrnambool. In order to help out this worthy charity, we will be collecting donations of non-perishable food items. Look for the red mini wheelie bins in the marquee.

Dedy has kindly offered our members the chance to visit the Program's warehouse to see first-hand the wonderful work done by an army of volunteers. See the Muster Office for booking times.

Pizza Night:

Domino's Pizza and Garlic bread (Allergies catered for) delivered to the Marquee. BYO mess kit and drinks for a great night.

Flagstaff Hill, Sound and Light Show package – Tales of the Shipwreck Coast (new show):

This package includes a full week of “come anytime” access to Flagstaff Hill Maritime Museum, , Meet the Maremmas Experience Tour a City Highlights Tour, and a Sound and Light show on Monday night only.

- **Flagstaff Hill Maritime Museum:** Stroll the cobblestoned streets and explore more than 40 buildings including a school, a fire station and even a blacksmith's forge while meeting and chatting with the in-character volunteers.

The village holds hundreds of relics from Warrnambool's past. You can feel the history, with many objects able to be touched and held. Several buildings include digital displays where you can hear about particular aspects of life in the 19th century.

Once you've enjoyed the village, climb the hill which gives this site its name. Here you can scale the spiral staircase of the lighthouse, inspect the 80-pound cannon and marvel at some of the best coastal views in Warrnambool.

- **Tales of the Shipwreck Coast *Sound and Light show*** takes you on a journey through the ages. From local Aboriginal stories to the town's colourful whaling past, then to events that gave the coastline a reputation that inspired fear and trepidation among mariners.
- **Meet the Maremma Experience Tour:** This is a guided information tour that will explain the work of the Maremma dog project. You will hear about how the dogs protect the penguins and will meet the dogs. Please note: Middle Island (where the penguins live) is actually closed to protect the birds.
- **City Highlights Tour:** The bus will take you on a one-hour journey of the city showing and explaining significant highlights of Warrnambool.

Morning walking group:

A leisurely stroll exploring the sites and some of the great walking tracks surrounding the Holiday Park with or without dogs. Meet in the designated spot (to be advised) each day from Tuesday to Friday. Don't be late, we won't wait.

Bush Dance:

Put your comfy dancing shoes on for an enjoyable bush dancing night. Ken Hooke and his family have been guiding locals through the ins and outs of the Dosey doe and Virginia Reel for decades. People of all ages and abilities can join in.

Cheese Making:

Members will be shown how to make two cheeses (Ricotta and Panir) using equipment and materials easily carried in a caravan. At the conclusion you will have the two cheeses you have made and be able to make them in the future.

Walking Art Tour:

Join Claire Norman from the FProject and take a tour of Warrnambool's street art in the CBD; some are bold and located in high-profile locations and others are hidden. All have a story. Find out about the artists, their inspiration and many other snippets of info. This tour is wheelchair and walking stick friendly. Duration – 1 hour + 10 mins. Meet at the Warrnambool Art Gallery.

Finska:

Come and join in for a friendly informal game. Meet at the designated spot (designated spot to be advised).

Social Golf:

Play a round of golf at the Warrnambool Golf Club. Home ground of Marc Leishman. Feel free to organise your own group on a day that suits you.

Virtual Golf – Birdies and Bunkers:

Enjoy a round of golf on a simulator providing a range of experiences: Playing some of the world's most famous courses, driving range practice or a variety of fun mini games. Totally indoors, wind and rain proof. All abilities welcome.

Barefoot Bowls:

Play barefoot bowls at the City Memorial Bowls Club. Numbers may need to be limited. If you have your own bowls, please bring them with you.

Bowls club Dinner:

Enjoy a night at the City Memorial Bowls Club for a BBQ Buffet. This is for everyone, not just the bowlers.

Sisters in Stiches:

Come along for a friendly chat and a catch up whilst working on your own craft. BYO craft and materials. Tables and chairs available.

Come and Share / Trade Show:

Do you have a special skill or caravanning/camping life hack which you would like to share with others? Are you a Master Chef of the thermal cooker? Do you have a wonderful idea for living 'off the grid'? Well now's the time to show us how clever you are. Here's your chance to explain or demonstrate to others who may need your help. No selling required, but if you wish to sell please register as a trader.

Pot, Parma & Punt Package (Greyhounds):

Something a little different.... Come and cheer your favourite puppy along while you enjoy a pot and parma. Package includes entry to the track, meal (parma) and a \$5 betting voucher.

Important information:

- Dietary requirements **CAN** be catered for. If this applies to you, please register your attendance and pay accordingly. On the night, you may order your meal off the menu and make up the difference in price on the spot.
- 'Pot' means beer, soft drink or a glass of wine.
- Locals say it's a good night.

Cannon Firing:

After the Club's AGM, catch the bus or stretch your legs with a short stroll to Flagstaff Hill. The local garrison of volunteers will demonstrate a firing of the cannon. The cannon was installed in 1888 to protect Warrnambool harbor from foreign invaders. When fully loaded, it could shoot a projectile five kilometers out to sea, with the accuracy to crash through a ship's hull. This is just for us.

Mater's Mates:

Are you a caravan reversing wizard? Can you get that caravan on site in less than 60 seconds, or are you more of the 'give me 40 acres and I'll turn this thing around' person??? Now's the time to prove your superior reversing power. Sign up for the competition at the Muster Office. Don't worry – caravan is supplied. BYO car (and mirrors).

Dinner Dance:

The Grand Finale is the Dinner Dance. You will be picked up by bus and taken to Warrnambool's newest and biggest convention centre. Enjoy a catered 3 course meal by one of Warrnambool's respected chefs. Most allergies including Gluten Free will be catered for provided you have notified at time of submitting your registration for the muster. Be entertained by Terry and Gillian, a duet that has played with names like Tom Jones, Jimmy Barnes, Lee Kernagan and Tommy Emmanuel.

Fitting in with visiting the Shipwreck Coast, the night will have a 'Shipwrecked' theme so feel free to dress accordingly. At the end of the night you will, of course, be bused safely back home to the park.

BYO drinks and wine glasses.

If you think you will require a return bus before 10pm, please advise upon booking at the Muster Office.

Please note: this (school) venue is smoke free. Smokers are kindly asked to proceed down the path and off the premises before lighting up.

Charity Breakfast (Lions Club):

The local Lions Club will cook breakfast on the BB-Q for us. Perfect if you are packing up, getting ready to travel.

Please note: sorry, dietary restrictions cannot be catered for at this event.

Bus Tours:

All bus tours will commence and finish at the designated 'Bus Stop' inside the Holiday Park.

Please note: lunch venues have been chosen for their ability to cater for dietary restrictions (and because they are very popular with the locals).

Great Ocean Road:

Take in the breathtaking views and rugged splendour as we visit the 12 Apostles, Bay of Islands and London Bridge, travelling part of the Great Ocean Road.

Along the way we visit local delight Apostle Whey Cheese, where you will be able to watch the cheese making process through the viewing window before indulging in tastings. We will continue on for more tastings at G.O.R.G.E. Chocolates.

Buy your own lunch from the well renowned Boggy Creek Pub (a favourite with the locals). We will drop into Allansford Cheese World for cheese and wine tasting before returning to the park in time for happy hour.

Timboon & District:

Travel by coach to the picturesque town of Timboon. Visit the Timboon P-12 School to hear about their award-winning agricultural program and view their Lavender crop and finished lavender products. You will visit Berry World to pick your own strawberries (locals will tell you they are the best in the world – and we agree). From there we enroll in 'Sundae School' at the local ice creamery (included in price). Anyone not wanting to go to Sundae School can choose to cross the creek to the Timboon Distillery for some whisky tasting.

We will all head over to the Timboon Hotel where you can purchase your own lunch (pre order and pay for speedy service - \$17 each).

Before leaving Timboon we will visit the Trestle Bridge. Built in 1892, the bridge is one of the few surviving railway structures of this type in Victoria.

Finally, we will drop into Cheese World for some cheese and wine tasting and still make it home in time for happy hour.

Port Fairy & Koroit:

A day filled with nature, history and beautiful picture-perfect scenery. Enjoy the natural beauty of Tower Hill Nature Reserve, the Irish village of Koroit and the postcard town of Port Fairy. This trip includes a visit to Basalt Winery where you will hear a talk about the area and taste some wine from the only winery on the Great Ocean Road (**tasting fee applies – refundable on purchase**). If wine is not to your liking, you may like to enjoy a coffee.

Lunch will be at the famous Mickey Bourke's Irish Pub (pre order and pay for speedy service - \$19), or feel free to wander down the main street of Koroit to lunch at a local bakery or pizzeria.

Tag-a-long Tour:

Western Victoria Livestock Exchange:

We have arranged for a Tag-A-Long tour to Mortlake (30 mins drive) to visit the southern hemisphere's largest and most modern, stock exchange. This facility is set on 12 hectares, and has a roof spanning the size of the MCG. The facility has 416 selling pens and can sell 3,000 cattle on any given day.

Extensive research into design and functionality of the saleyards has achieved a world class facility focused on animal safety and wellbeing, environmental sustainability and workplace health and safety.

You will be given a tour of the complex and invited to stay and watch a sale.

Possible Clashes:

In order to offer as many activities as possible, it is unavoidable that some options WILL run at the same time as others. Please carefully read the program before choosing.

Only Two bus trips can be taken. Great Ocean Road trip is on twice to allow for other trips (minimum numbers apply).

Cheesemaking and Walking Art Tour clash with Port Fairy bus trip and one of the Great Ocean Road bus tours.

Barefoot Bowls, Virtual Golf and Finska are on at the same time.

Enquiries regarding the National Muster should be directed to:

events2019@australiancaravanclub.com.au or by phone on 1800 734 493.